

# FutureSkills Acquire the skills to succeed and grow

## Growth Mindset

- **Personal Effectiveness**

- Positive Communication & Effective Time Management
- Maximising Productive Time through Focus
- How to Handle Multiple Demands
- Purpose Play for Performance
- Building Resilience through Stress Management
- Understand Self & Others via DISC
- Problem Solving with Creative and Critical Thinking

- **Communication and Presentation**

- Presenting with Impact
- Virtual Presentation Skills
- Navigating Difficult Conversations
- Speak like a “Ted”
- The Art of Story Telling
- Effective Meeting Facilitation
- Stakeholder Engagement and Persuasive Influencing Skills
- Executive Presence and Confidence
- Media Spokesperson Training
- Networking Skills for Leaders
- Data Visualisation and Storytelling

- **Management Foundations**

- Positive Psychology (Leadership / Communication)
- Mentoring & Coaching 101
- Managing Team Effectively via DISC
- Building Trust and Psychological Safety Within Teams
- Nurturing and Engaging High-Performing Teams
- Giving and Receiving Feedback
- Finance for Non-Finance Managers
- Lego Serious Play for Managers
- Purpose Play for Performance

- **Leadership**

- Servant Leadership
- Neuroscience in the Leadership
- Positive Psychology in Leadership
- Coaching Gym for Leaders
- Managing Team Effectively
- Fostering a Culture of Open Dialogue
- Inclusive Leadership Strategies
- Strategic Thinking with Design Thinking Tools
- Negotiation Strategies for Success

- **Leading Change**

- Engaging Staff for Change
- Emotional Intelligence in Change Leadership
- Hybrid Workforce Management
- Data-Driven Change Management
- Agile Change Management

- **Sales Mastery**

- Social Selling Strategies
- The Winning Pitch and Sales Presentations
- Relationship & Consultative Selling
- Handling Objections and Closing Techniques
- Account & Pipeline Management

- **Sales Management**

- Essential Sales Coaching
- Sales and Pipeline Management

# 裝備未來 裝備成功和成長所需的技能

## 成長思維

### • 個人效能

- 溝通的積極性& 時間管理的效能
- 提高專注力及善用時間以提升工作效率
- 處理多重需求
- 實現目標的方式
- 透過學會壓力管理來建立抗壓性
- 透過 DISC 了解自己及他人
- 運用創造力和批判性思維解決問題

### • 溝通及表達

- 有影響力的表達
- 虛擬演示技巧
- 帶有異議性對話的應對
- 成為「TED」演講者
- 說故事技巧的藝術
- 會議引導的有效性
- 利益相關方的參與及有影響力的說服性技巧
- 管理層的形象及自信心
- 媒體發言培訓
- 領導者的人際網絡技能
- 數據可視化與數據敘事

### • 管理基礎

- 正向心理學 (領導力/溝通)
- 指導和領導 101
- 透過 DISC 有效地管理團隊
- 團隊內建立信任和安全感
- 培養和吸引高績效團隊
- 給予和接受反饋
- 非財務專長經理的財務知識
- 面向經理級別的 Lego Serious Play 課程
- 實現目標的方式

### • 領導力

- 服務領導學
- 神經領導學
- 正向領導學
- 領導者的教練訓練營
- 有效地管理團隊
- 培養開放式對話的文化
- 包容性領導策略
- 使用設計思維工具進行策略思考
- 成功的談判策略

### • 變革的引領

- 引領員工參與變革
- 變革領導力的情商應用
- 混合工作模式的管理
- 資料驅動變革的管理
- 敏捷式項目管理

### • 銷售精髓

- 社群銷售的策略
- 成功的銷售演練
- 關係式和顧問式銷售
- 處理異議和彌合的技巧
- 客戶和銷售管道的管理

### • 銷售管理

- 銷售教練的必備技能
- 銷售流程的管理